

thank you!

An Open Letter to Our Patients

4-29-21

To our valued patients and families:

Time flies! And it's hard to believe that it has now been a *whole year* of living in the times of COVID.

We wanted to extend another thank you, as it has been your patience, cooperation, understanding, and adjustment to the new normal that has made our practice's new protocols and procedures easier to navigate this past year.

We've gotten a lot of positive feedback with our new "Appointment Summary" letter. We know that it's not always easy to leave your child in our office, but rest assured that they are in good hands! The summary letters provide parents with a general overview of what was done on that day's appointment and what we have planned for the next visit. It has truly been an effective tool in keep our lines of communication open with you. We hope that this has helped in continuing a pleasant orthodontic experience for you and your child. Although we are still minimizing the number of people in our office at a time, we are still always just a phone call, email, or text message away!

To any prospective patients- Are you still waiting to come in for an orthodontic evaluation? Please know that since reopening our practice in June of 2020, we have followed all safety protocols (and then some!) per the CDC, the ADA, the ISDS and other trusted associations helping guide the dental field during this time. Our doctor and staff continue to remain well educated on any new safety procedures. Please make sure to visit the [COVID-19 Info](#) tab, on our website, for a detailed list on all the measures we have taken. If you have any questions regarding starting your orthodontic treatment, please do not hesitate to call one of our treatment coordinators. We would be happy to answer any questions or concerns you may have.

Our practice is run with one word in mind- family. From our dedicated staff, to you, our valued patient, thank you for being a part of this family at Kerzner Orthodontics. We look forward to seeing you soon!

Kerzner Orthodontics, P.C.

